

A healthy investment



The two historic towns of Soltau and Walsrode in the northern German district of Lüneburger Heide have much more to offer than the scenic landscapes known to many tourists. Although the two local hospitals have a history dating back more than 100 years, today they are modern hospitals with a combined capacity of 470 patients, a highly professional staff and a long list of special medical departments.

Since 1997, the two hospitals have functioned under a shared administration known as Heidekreis-Klinikum. The goal of their merger was to optimize operations, to improve patient services and to reduce costs. Hospital management quickly realized the only solution to meet their medical and budget demands was to implement a shared electronic document management



solution capable of archiving and managing patient medical records and other important documents.

With the new shared electronic archive, the hospitals have become more closely connected. Now they have a user friendly and reliable solution with the necessary data security. That means that doctors, medical staff, and administrative personnel at both hospitals can always access the necessary information when they need it. This helps save valuable time and money in daily routines. More importantly, they can provide a higher level of service during the critical situations when a doctor needs to make a quick decision regarding a patient's treatment.

The MultiArchive solution is fully integrated with the hospitals' existing data system (KIS) via a HL7 interface. This means

authorized personnel have up-to-date access to any patient journal the instant a journal is modified. In addition, a digital signature and time stamp are incorporated in every update and amendment, providing a complete and traceable medical history. With the update to MultiArchive 6, these two hospitals are able to optimize their processes with a highly structured document management solution. The two hospitals plan on expanding the current solution in the future by scanning all of the old paper journals into the central MultiArchive.

Learn more about Heidekreis-Klinikum at www.heidekreis-klinikum.de

For further information please contact Managing Director in Multi-Support Germany Claus Cordes at cordes@multi-support.com

MultiArchive in the Healthcare Sector

Due to the unique combination of functionality and price, significant interest has been shown in MultiArchive since its launch in the healthcare sector. In contrast to other solutions in the sector, which charge by the number of users or hospital beds, the MultiArchive license is unlimited. Moreover, MultiArchive is a well-proven, easily integrated and user-friendly solution, not least of all because of its unique web-based user interface.