

The Danish company maxit a.s is a part of the international maxit Group which is one of the world's largest providers of building materials. The group has 5,000 employees, a turnover of 1 billion Euro, and is represented in 30 countries.

maxit switched directly from traditional manual and paper based handling of incoming invoices to a complete MultiArchive solution with voucher scanning, web based workflow, and decentralized account specification totally integrated with the business application ASPECT4. You might expect that such a dramatic change in the working processes would cause problems or even resistance in the organization – especially in a well-working organization that had already proved to be in control of their processes.

“Ready to go” business processes

But not with maxit. Questioned on why they had succeeded in introducing the archive solution so smoothly, chief accountant Bente Dahl answers briefly: “The project has been a success because this is something we want.” The conviction and enthusiasm in her voice leaves no doubt about the clearly positive will.

However, positive will is not quite enough. The very well documented business processes unquestionably also played an important part. When you have a firm business policy that all deliveries must be completed in one working day, the processes are evidently well under control.

“When Multi-Support wanted to analyze our business processes in order to design the electronic workflows in the solution, we could tell them that the analyses already had been made, more or less.”, says Bente Dahl referring to the procedures which maxit were already using in the paper based routines - written procedures which are audited by the company's auditors on a regular basis.

In the case of maxit the business processes were “ready to go”, and with very few adjustments the manual rules were transformed to workflows in the MultiArchive solution.

Web based and easy

maxit is among the first companies using the web based user interface – called MultiArchive Components for Web. Bente Dahl is very enthusiastic about the solution which she describes as “easy to learn and easy to use”. And the experiences at maxit back her up.

“It has not been necessary to run an actual training programme. The individual departments had a visit from the central accounts department in the initial phase”, she explains. “Afterwards an advanced user at each individual office were appointed and we from the central accounts department have then provided the necessary – and most often very limited – assistance over the phone”.

MultiArchive is available to all of maxit's 100 salaried employees and as many of them has home offices the web based solution has



Sound Business – Mixed with IDM

At maxit in Denmark, the accounts department handles 35 departmental accounts for 17 individual offices. The company has always been profitable. Is this all because of MultiArchive? No, it is simply a result of never failing focus on running a sound business. On the other hand, the MultiArchive solution with its web based user interface makes it both easier and faster to run the sound business. And financially the solution pays off fast.

another advantage – a browser, an internet connection, and user name and password is all you need to be able to e.g. approve supplier invoices from home.

Easier, faster, and cost-saving

In the former – manual – working processes, all 17 offices received invoices that related to their respective division. As an invoice was often received at one office, to be approved in another office, and finally to be booked at the head office, it was only the postal services who benefited from all this traffic. Because all invoices was sent by mail from office to office.

Now all invoices are received and scanned centrally at the head office and subsequently distributed electronically which has resulted in much simpler invoice handling procedures, a considerable turn-around time reduction,

online availability to all invoices, the complete disappearance of document filing tasks, and a significant drop in the postal expenses.

“All these facts results in both big cost-savings and at the same time it ensures us a quick financial reporting”, concludes the content chief accountant of the company with the sound business. □

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Supplementary information is available on www.multi-support.com. Click here or search for the article title.